



ShowSpaces Photography LLC

ShowSpacesPhoto.com

(919) 545-4917

company@showspacesphoto.com

Terms of Service

When you hire ShowSpaces Photography LLC, you agree to all of the Terms of Service contained herein, as well as our Pricing Policy and Copyright & Licensing Policy which can be found on our website and at the links, below.

Client Base – ShowSpaces Photography is a niche company that works with full service real estate agents for listing photo shoots. We do not accept appointments with For Sale by Owner properties or Discount Brokers. The decision to shoot a rental listing will be made on a case by case basis for established clients. We also work with builders and business owners for portfolio shoots.

Service Area – We service the Western Triangle Area of North Carolina, up to 30 miles from the Pittsboro, NC Courthouse as determined by the driving directions on Google Maps. This area includes all or portions of Chapel Hill, Morrisville, Cary, Apex, Holly Springs, Fuquay Varina, Sanford, Siler City, Hillsborough, and Carrboro. Locations photographed outside of this base range may be charged a trip fee.

Appointments – We will book your appointment for an appropriate amount of time for a prepared property of its size to provide you with the most personalized experience possible. On average, a 2500 sq ft property takes about 1.5 hours and a 5000 sq ft property takes about 3 hours. We prefer that you or your representative meet the photographer at the property. It is your responsibility to secure permission for access to the property and permissions for all photography and videography scheduled including interior, exterior and aerial spaces. For aerial work, flights may be rescheduled or canceled due to airspace restrictions, weather or location specific concerns.

Cancellation – Please notify us as soon as possible if a property will not be ready for the appointment. Cancellations with less than 24 hours' notice may be assessed a fee. This fee may be waived if the canceled appointment is re-booked.

Home Preparation – The property needs to be clean, staged and ready to shoot at the time of the appointment. [Click here to see the home preparation list that you may reproduce to help homeowners prepare.](#) If the home does not appear to be ready for shoot at time of arrival, we will discuss with you whether to proceed or re-book the appointment. If we cannot reach you at that time, we reserve the right to make the decision whether or not to proceed with the shoot. If it is necessary to rebook, a re-booking fee may be charged. If extensive preparation is required by the



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photographer, shoot time may be extended, only if possible, and an additional photo staging and/or editing fee may be charged.

Safety - If at any time we feel that some aspect of the home or surroundings may cause harm, we reserve the right leave the shoot or suspend/delay a portion of the shoot. In addition, for the outdoor portion of the shoot, please let us know if there may be any concerns with a neighboring property. While we make our best effort not to trespass, having a camera taking photos on the border of a property can be unsettling to neighbors if they are unaware of our purpose.

Subcontractors - We reserve the right to subcontract photography to approved independent contractors that have a similar photographic style and adhere to all laws and real estate photography standards. All subcontractors are separate business entities that operate as independent contractors, are responsible for their own actions and equipment, and carry their own liability insurance. Each contractor is providing media to which they also retain their copyright but have agreed to incorporate our creative works in order to provide useful media to the end user client within the constraints of licensing.

Ethics – While all sorts of editing is possible today, the photographs we take must ethically be representative of a specific property when it is being marketed for sale. Permanent physical features of a property will not be modified unless requested by the client in writing. Image enhancements that do not materially change permanent physical characteristics of a structure or its environment are considered standard practice.

Delivery - Photos, property site links (if purchased) and your invoice will be delivered to you by email within 48 hours of the shoot. Add on products and video may have longer delivery time frames. If revisions are requested, an additional 48 hours may be required. It is the client's responsibility to be equipped to accept delivery of the photo files with sufficient computer resources, and to distribute the photos within the licensing parameters set forth below. All photos will be formatted for the MLS system.

Fees and Payment - Invoices are due and payable on-line at the time of photo delivery via credit card or bank transfer through a secure link operated by our accounting program. We reserve the right to send watermarked proofs until payment is received. Photos are not licensed for use until payment has been received. Payment is required to be made by the hiring/invoiced client. Payment from the seller of a property is not accepted. Please see our Pricing Policy for additional information. **[INSERT LINK]**



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Copyright and Licensing – Please see our [Copyright and Licensing Policy](http://showspacesphoto.com/copyright-and-licensing/).
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Tours - For real estate sale and rental listings that contain the property address, tours may be removed when the listing is off market. For generalized tours that do not contain specific location information, the tours will remain active. Tours that do contain specific location information can be rebranded to be generalized for a rebranding fee. All tours may be reactivated at the request of the client and may incur a fee to do so.

Our Promise

Our goal is to provide the best personalized service possible. If something isn't quite right, let us know. We will do our best to correct it. In hiring our services, please see our portfolio to understand the photographic style to expect. Keep in mind that many changes can be made in post-processing to a photograph. If the look we typically provide isn't achieved, it still may be possible to get it if we talk through what you would like to see.

Thank you for choosing ShowSpaces Photography LLC